

Supplier Code of Conduct

Introduction

Bumrungrad Hospital Public Company Limited is operating business with fairness, transparency, honesty, responsibility towards society and community on the basis of good corporate governance and business integrity. The company aims to operate business with consideration of sustainability issues by managing the supply chain according to sustainability principles as well as manages impacts on the environment, social and governance. The company also promotes good governance. The supply chain management process helps minimize interrupted business operations due to an impact on sustainability and enhancement of the competitiveness of the business.

The company recognizes the importance of supply chain management that encompasses environmental, social, and governance aspects. These principles are fundamental in managing risks and opportunities for sustainable operations. Acknowledging the importance of communicating and disseminating these principles to its partners, the company has established a Supplier Code of Conduct for business development, applicable to its partners and affiliated companies.

Suppliers refer to sellers, service providers, contractors, lessors, or lessees who deliver products or services to Bumrungrad Hospital Group. This includes both internal and external stakeholders. They are responsible for appropriate communication, monitoring, and evaluation processes.

We trust our suppliers will adopt and implement this Code of Conduct in their operations with us.

Bumrungrad Hospital Public Company Limited

บริษัท โรงพยาบาลบำรุงราษฎร์ จำกัด (มหาชน)

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(บก. 173)

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1. Suppliers shall conform to related laws and regulations, antitrust practices and conflicts of interest. They will also protect confidentiality and intellectual property. Suppliers must comply with laws and regulations when conducting business, with integrity, transparency, ethics, and accountability. They must avoid corruption, bribery, and inappropriate behavior in all forms. Additionally, they should recognize the importance of respecting others' intellectual property and take care to prevent any violations of these rights.
2. Suppliers must comply with labor laws and treat all employees equally and fairly. They must not employ child labor, pregnant women, or migrant workers. Additionally, they must adhere to non-discrimination policies and the prohibition of forced labor, in accordance with the universal human rights principles upheld by Bumrungrad Hospital.
3. Suppliers must comply with occupational health and safety regulations by providing a safe working environment and appropriate personal protective equipment. They must ensure a safe and hygienic work environment and provide safety training to employees.
4. Suppliers must comply with environmental management regulations and standards that cover the production, storage, and delivery of products and services. They must use resources efficiently and sustainably, utilize available resources effectively, and choose or produce environmentally friendly products. This includes effective pollution management and waste disposal, as well as reducing greenhouse gas emissions.
5. Suppliers must support business practices that promote social responsibility, respect local cultures, participate in community and social development, and improve quality of life. They should also encourage community involvement in environmental conservation.
6. Supplier must inform stakeholders about the Supplier Code of Conduct and ensure compliance to achieve sustainable procurement processes throughout the supply chain. Partners who violate the Supplier Code of Conduct or engage in actions that may negatively impact Bumrungrad Hospital's operations will be considered for termination of the business relationship.
7. Suppliers have the right to inquire for information and reports or complaints about business ethics violation of Bumrungrad Hospital's business code of conduct by sending complaints via e-mail procurementteam@bumrungrad.com or call to phone no. 02-066-8888

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